



## **Leading e-commerce distribution company is looking for a high-energy, results-oriented Senior Operations Manager with advancement possibilities!**

**Company Description:** Dotcom Distribution is a leading third-party fulfillment and logistics provider in Edison, NJ. We offer "WOW factor" fulfillment services to some of the country's fastest growing internet and retail brands. You can visit us at [www.dotcomdistribution.com](http://www.dotcomdistribution.com).

### **Job Description Summary:**

We are looking for a strong, dynamic, take-charge Senior Operations Manager who is looking to advance and help us continue our growth to be a leader in third party fulfillment. The ideal candidate will drive results, affect change, and want to grow with the organization.

The Senior Operations Manager will be responsible for the overall direction, leadership, management and control of several aspects of the operations to effectively meet business demand and our clients' Service Level Agreements. This position will be responsible for the development and implementation of policies and procedures to increase revenue and productivity, while monitoring costs and profitability. Through strategic planning, partnerships and leadership skills, the Senior Operations Manager will be proactive at driving results and solutions.

### **Essential Duties and Responsibilities:**

- Direct aspects of the distribution operation including Receiving, Routing, Replenishment, Put-away, Production, and Returns
- Strategically plan for receipt, put-away, and replenishment of products, while meeting SLAs and objectives
- Review systemic and operational processes in all areas of responsibility to streamline the operation to improve efficiencies and cost structure
- Ensure operational gross margins in areas of responsibility are met or exceeded
- Ensure that orders arrive and are dispatched on time to the appropriate destinations and in the expected quantities
- Use best practices to enhance productivity through recommended concepts, practices, and procedures
- Rely on extensive experience and judgment to plan and accomplish goals
- Lead and direct the work of others

- Be proactive in problem solving and driving resolutions

**Supervisory Responsibilities:** This position will have several direct reports and many indirect reports.

**Qualifications / Experience:**

- Solid, progressive experience in all aspects of logistics
- Considerable knowledge of warehousing procedures and inventory management
- Productivity / Continuous Improvement Process
- Service performance (Metrics)
- College degree (preferably in Supply Chain Management or Logistics)
- 10+ years of progressive experience in a managerial role
- Ability to provide leadership and assign and direct the work of others
- Excellent verbal, written and interpersonal skills
- Ability to make sound decisions, multi-task and prioritize
- Excellent organizational skills
- Attention to detail required
- Working knowledge of Excel

We offer a competitive salary with an excellent benefits package in an exciting fast paced environment. For consideration, resumes must be submitted with salary requirements to [dblecker@dotcomdistribution.com](mailto:dblecker@dotcomdistribution.com).